



Marconi Tennis and Squash

OUR COACHING BUSINESS MODEL

Why we have Make-Up Vouchers

We rely on lesson fees to cover running expenses such as Coach salaries, Pro-shop administration salaries, Superannuation liabilities, Public and professional liability insurance, Workers compensation insurance, Electricity, Rental fees, Water costs, Lesson equipment and many more costs associated with running this business.

When a student misses a lesson for any reason from their normal scheduled lesson time, we provide a Make Up Voucher which allows that student to make up that missed lesson at a later date in another similar class.

We Do Not give Credits or Discounts off coaching fees because of missed lessons for any reason, if we did, we would not be able to cover all the expenses in running the business and quickly go out of business.

Value for money is one of our top priorities, that is why if you miss a lesson you will always be able to make up that lesson while you are enrolled in classes at Marconi Tennis.

Thank you for understanding and respecting our coaching business model, please see our coaching policy terms and conditions to learn more about make-up vouchers and how they work.

A handwritten signature in white ink that reads "Stewart Whicker". The signature is written in a cursive, flowing style.

Head Coach

Marconi Tennis and Squash